

Congratulations on choosing the Cellular System as your personal emergency response system!

The Cellular System is easy to install. Simply follow these step-by-step instructions to get started using your new personal emergency response system.

1. Unpack the Cellular System from its box and check that you have all the required parts before you begin installation of the system. We recommend that you keep the system's box in a safe place in case you ever need to ship it back for repair or return.

****Please fill out all of the enclosed paperwork and set it aside to be mailed in to the appropriate address provided.*

2. Select a room that is located in the central part of your home where you would like to set up your personal emergency response system.

3. Plug the Cellular System power adaptor into an electrical outlet that is **not** controlled by a wall/light switch and move the system console's antenna to the upright position. We encourage you to avoid placing the system next to televisions, radios, air conditioners, and other noisy devices to ensure you will be heard easily by the Galaxy Medical Alert Response Center during an emergency. **Note: You should move the Cellular System if it reports a cell strength less than 3 bars.**



4. Call the Galaxy Medical Alert Response Center at 1-866-308-9118:

*Inform them that you are a new client

*Provide them with your information (from the paperwork you have already filled out)

*The Galaxy Medical Alert Response Center will instruct you to hang up your telephone and test your Cellular System personal emergency response system

5. Locate your **personal emergency help button pendant** (pendant/necklace/bracelet) and put it on.

6. After you have spoken with the Galaxy Medical Alert Response Center, press your personal emergency help button (on your pendant/necklace/bracelet) to activate your Cellular System and wait for the Galaxy Medical Alert Response Center to respond. Once the Galaxy Medical Alert Response Center responds over the system, inform them that you are testing your new emergency response system that you just installed. The Galaxy Medical Alert Response Center will welcome you as a new client and may ask for additional information to further set up your account. Set up of the Cellular System is complete once the Galaxy Medical Alert Response Center greets you as a new client and disconnects from the call. The system will return to stand-by, system ready mode and tell you the cell strength.

Note: If the Galaxy Medical Alert Response Center does not respond within 2 minutes of the first test call, please call 1-855-905-7414 for technical assistance.

7. Please return the completed paperwork in the stamped envelope that was provided with the Cellular System. If you require any assistance with filling out the form(s), please call us at 1-855-905-7414.

We recommend that you test the Cellular System monthly. To test your system, simply repeat steps 5-7 above once a month. You do NOT need to call us before testing. If at anytime you are unable to make a successful test call to the Galaxy Medical Alert Response Center, please call 1-855-905-7414 for assistance.